



MCA Contractor Training



Much more than medicine.™

Objectives

Brief overview of CorporateCare's role in the Substance Abuse Testing Program:

- When you should test
- Utilizing our clinics for the testing
- Receiving Drug Screen Results
- How employees are selected and notified for random testing
- On-Site Testing Process

Overview of the CorporateCare/MCA Website:

- Utilize the website to avoid unnecessary pre-employment tests
- Verifying your employee's program compliance
- Establish accounts for those interested

Reasons for Testing

Cost of Testing paid for by MCA:

- Pre-Employment Testing
 - *Required unless employee has had a test under the MCA Program within the last 6 months*
- Random/Periodic Testing

Cost of Testing paid for by Contractor:

- Probable Cause Testing
- Work opportunities mandated testing
- Post accident/injury testing
 - *Missouri: Compensation shall be reduced fifty percent if the injury was sustained in conjunction with the use of alcohol or nonprescribed controlled drugs.An employee's refusal to take a test for alcohol or a controlled substance, shall result in the forfeiture of benefits under this chapter if the employer's policy clearly authorizes post-injury testing. **Section 287.120***
 - *Kansas: The employer shall not be liable under the workers compensation act where the injury, disability or death was contributed to by the employee's use or consumption of alcohol or any drugs....." K.S.A. 44-501*

CorporateCare Occupational Medicine Network

4 Primary Clinics

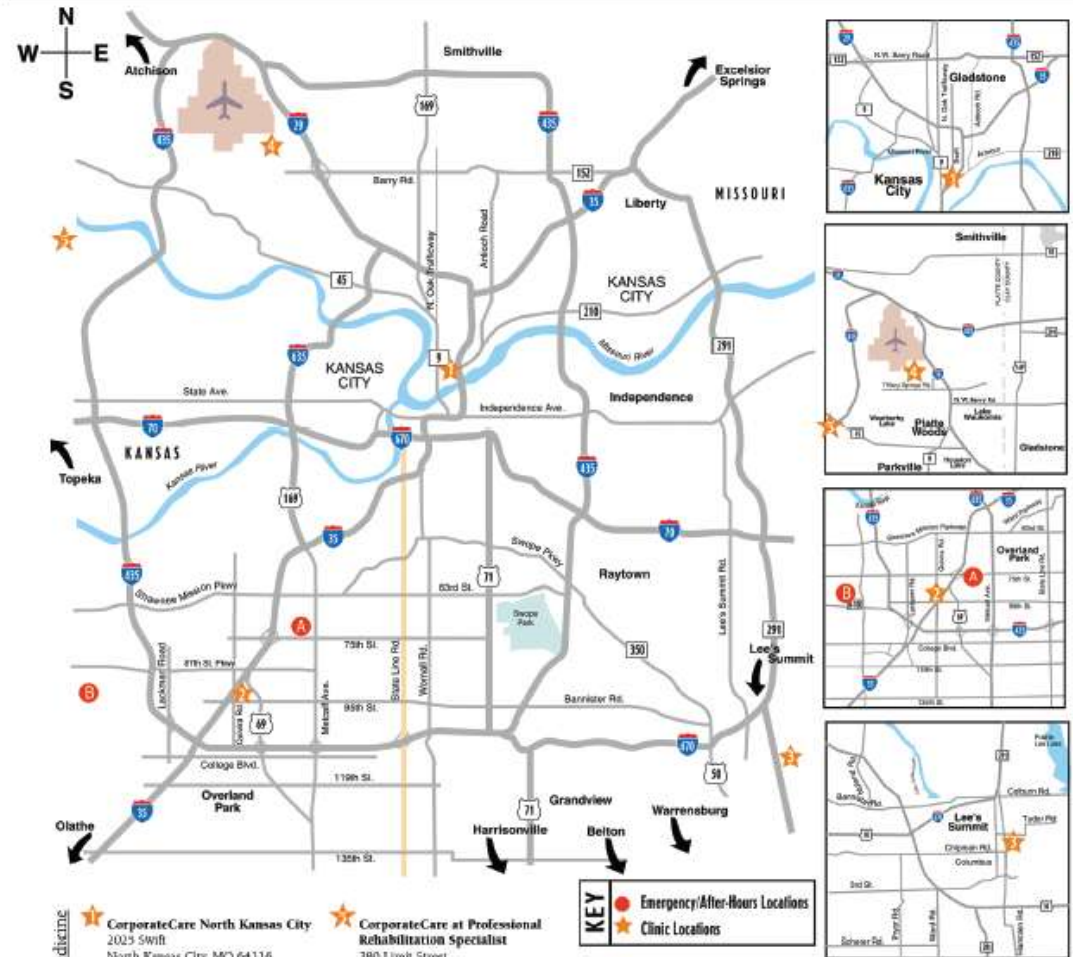
- Johnson County
- KCI Airport
- North Kansas City
- Lee's Summit

1 Part-time Clinic

- Leavenworth

On-site services

SMMC Locations



Clinic Locations/Occupational Medicine

★ **CorporateCare North Kansas City**
2025 Swift
North Kansas City, MO 64116
T 816-221-0058 • F 816-471-7966
Hours: M-F, 8 a.m.-5 p.m.

★ **CorporateCare Lenexa**
9040 Quivira Rd.
Lenexa, KS 66215
T 913-492-0675 • F 913-438-8726
Hours: M-F, 8 a.m.-5 p.m.

★ **CorporateCare Lee's Summit**
805 NE Rice Rd.
Lee's Summit, MO 64086
T 816-554-1518 • F 816-554-8710
Hours: M-F, 8 a.m.-5 p.m.

★ **CorporateCare KCI**
10090 NW Prairie View Rd.
Kansas City, MO 64153
T 816-880-0994 • F 816-880-9449
Hours: M-F, 8 a.m.-5 p.m.

★ **CorporateCare at Professional Rehabilitation Specialist**
380 Limit Street
Leavenworth, KS 66048
T 913-682-7773
By appointment only.

KEY
● Emergency/After-Hours Locations
★ Clinic Locations

Emergency/After-Hours Care

▲ **Shawnee Mission Medical Center Emergency Department**
9100 W. 74th Street, Shawnee Mission, KS 66204
913-676-2218

● **Shawnee Mission Outpatient Pavilion Emergency Department**
23401 Prairie Star Parkway, Lenexa, KS 66227
913-676-8501

★ **Shawnee Mission Urgent Care**
9040 Quivira Rd., Lenexa, KS 66215
913-888-1151
Hours: Every day, 9 a.m.-8 p.m.
Closed Easter, Thanksgiving and Christmas Day.

Sending Employees for Testing

Inform clinic employee needs an MCA Drug Screen

- Authorization may be sent phone, fax, internet, or sent in with employee
- Or tell employee to let us know they are a Plumber or Pipefitter

Results are sent to Designated Employer Representative (DER)

- Can be sent via email, fax, phone, or mail

Results available on MCA/CC website

Reminders

- Negative Dilute Specimens
 - Testing has to be repeated within 1 business day
 - CorporateCare will contact employee & DER to notify them of the repeat test.
- Positive Specimens
 - DER is notified via phone. Mandatory referral to EAP
- Refusals to Test are Treated as Positives
- Process for Contested Results
 - Don't let the employee retest!
- Contact CC at anytime for list of employees and their status

Random Drug Screens

- Each month 1/12 of 35% of the total membership is randomly selected for testing.
- Selections are made on Monday's, Tuesday's and Wednesday's.
- CorporateCare will contact the employee at the phone number on file.
- The contractor DER will also be notified.
- Once notified the employee will have 48 hours to complete the drug screen.
- If employee does not report to testing facility within 48 hours, their status is updated to Non-Compliant. The employee and contractor are both notified of the status change

Communication between CC and DER

- DER Contact information
- Communicate to us your preferred method of notification
- If an employee no longer works for you, please let us know

On-Site Testing

- 2 days each month a mobile unit will be sent to jobsites for specimen collections
- The days will be randomly selected
- Contractor will be notified 48 hours in advance to set up testing
- Employee should not be notified until the collector arrives at the jobsite
- If the employee is not present on the job site when the collector arrives, they will be turned non-compliant, and are required to test prior to returning to work.

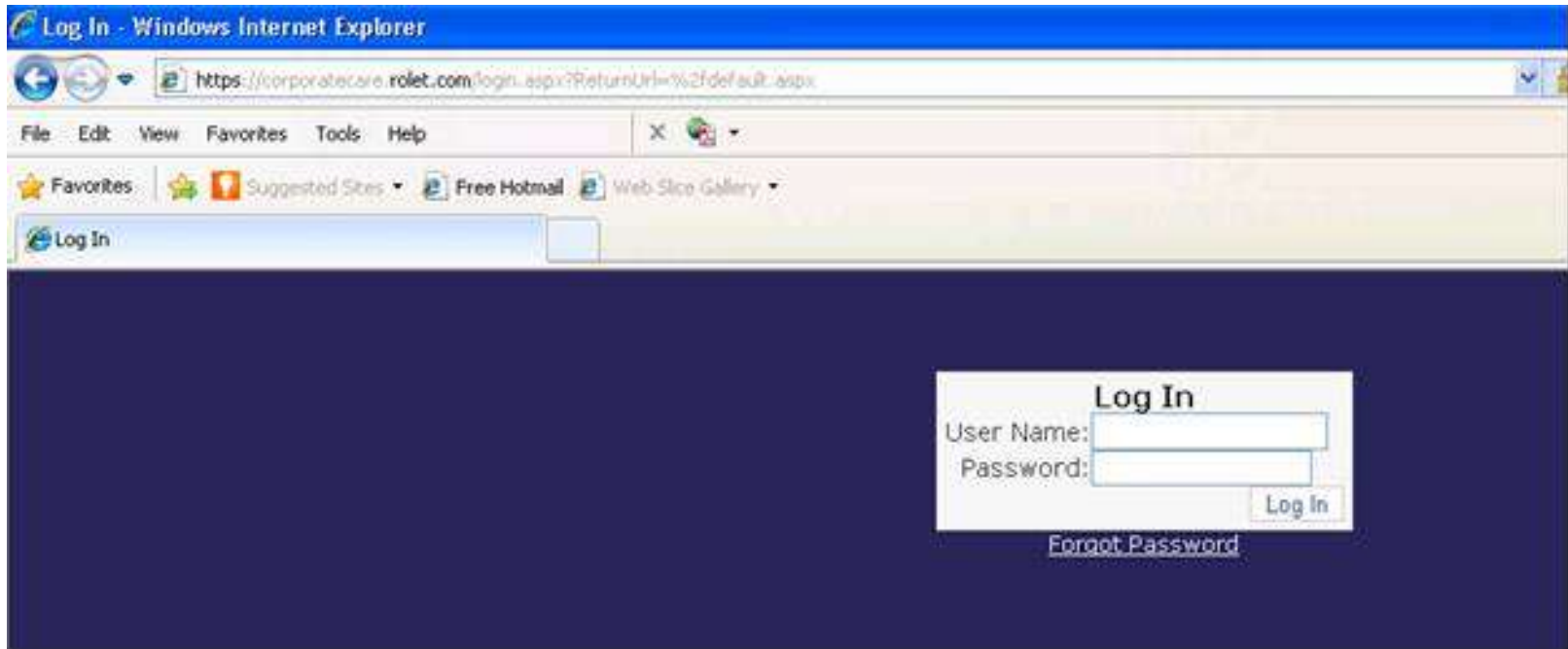
Website Functions

- Access recent drug screen results
- Verify member's status (replacing wallet cards and eliminating unnecessary drug screens)
 - Compliant/Non-Compliant
 - Last Screen Date
- Information is updated daily



Secure Log-In

- CorporateCare assigns a User Name for Contractor DER and assigns access to the Contractor's specific drug screen results (i.e. the contractor only has access to drug screen results for members currently working for them)



Log In - Windows Internet Explorer

https://corporatecare.rolet.com/login.aspx?ReturnUrl=%2fdefault.aspx

File Edit View Favorites Tools Help

Favorites Suggested Sites Free Hotmail Web Slice Gallery

Log In

Log In

User Name:

Password:

Log In

[Forgot Password](#)

Drug Screen Results

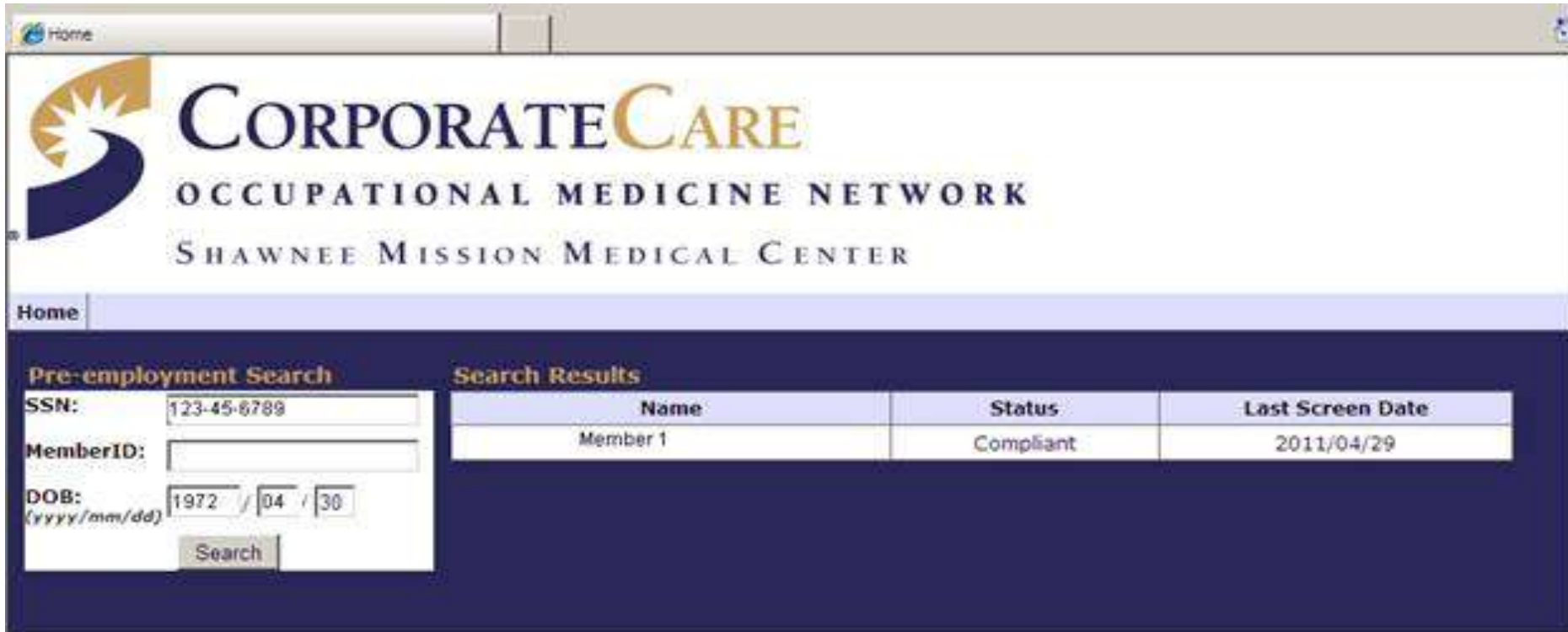
- 30 Day History

The screenshot shows a web browser window with a title bar containing 'Home'. The main content area features the logo for 'CORPORATE CARE' with a stylized 'S' icon, followed by the text 'OCCUPATIONAL MEDICINE NETWORK' and 'SHAWNEE MISSION MEDICAL CENTER'. Below this is a navigation bar with 'Home' and 'Wel'. The main content is divided into two sections: 'Pre-employment Search' and 'U S Engineering Company'. The 'Pre-employment Search' section contains input fields for 'SSN:', 'MemberID:', and 'DOB: (yyyy/mm/dd)', along with a 'Search' button. The 'U S Engineering Company' section displays a table of drug screen results.

SCON	Donor	Date	Result
2005403308	Member 1	2011/05/03	Neg
2005401201	Member 2	2011/05/03	Neg
2005571170	Member 3	2011/05/03	Neg
2005571156		2011/05/03	Neg
2005571172		2011/05/06	Neg
2005403306		2011/05/09	Neg
2005403320		2011/04/27	Neg
2005403312		2011/04/25	Neg
2002821617		2011/04/28	Neg
2005403311		2011/04/29	Neg
2005401198		2011/05/16	Neg

Member Compliance Search

- DER must have at least 2 of 3 Member Identifiers (SSN, DOB, Member ID)
- Search will return Member Name, Status, and Last Screen Date



The screenshot displays the CorporateCare Occupational Medicine Network interface. At the top, the logo features a stylized sun and a blue swoosh. The text reads: "CORPORATE CARE OCCUPATIONAL MEDICINE NETWORK SHAWNEE MISSION MEDICAL CENTER". A navigation bar includes a "Home" link. Below this, there are two main sections: "Pre-employment Search" and "Search Results".

Pre-employment Search

SSN:

MemberID:

DOB: / /
(yyyy/mm/dd)

Search Results

Name	Status	Last Screen Date
Member 1	Compliant	2011/04/29

Questions?

Thank you.



CORPORATECARE
OCCUPATIONAL MEDICINE NETWORK
SHAWNEE MISSION MEDICAL CENTER

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